



**Request to Be Considered for NAME Board of Directors
By Election or Appointment**
(updated, July 2022)

I recommend/submit my name Karen Thompson be considered to fill a vacancy on the NAME Board of Directors.

Check one:

Director (Elected or Appointed Position):

Region (1, 2, 3 or at-large): Region 2

Category (Medicaid, Education or LEA): Medicaid

Officer (Elected Position): President-Elect

Officer (Appointed by the Board: Secretary or Treasurer): _____

Name of person submitting the recommendation: Karen Thompson

Phone number and e-mail of person submitting nomination: 404-483-4114
kthompson@dch.ga.gov

I believe I/this person would be an asset to the NAME Board of Directors because:

of extensive knowledge of Medicaid in Education at the State level

of extensive experience in Medicaid in Education at the LEA level

he/she is a contributing member of NAME and active on the following



National Alliance for Medicaid in Education, Inc.

committee(s): Policy and Bylaws
Committee

Additional information about Candidate:

Name and Title: Karen Thompson Manager II Children's Intervention School Services
and Administrative Claiming for Education

Place of Employment: The Georgia Department of Community
Health

Years involved with Medicaid in Education issues: 9 Years

Current role in his/her organization: Program Manager for the state of Georgia's School-
Based Medicaid Program

Current or past involvement with NAME (committee work, presentations, Board, etc.):

- Current Region II Medicaid Representative for the National Alliance of Medicaid in Education Board of Directors 2021- current
- Current member of the Bylaws and Policy Committee for the National Alliance of Medicaid in Education Board 2021-current

Why I want to/ this person should- be part of the NAME Board of Directors:

I have a passion for ensuring that students receive necessary health services in the school-setting. I continuously go over and beyond to work with the various school districts and various stakeholders to ensure that there are appropriate resources and funding for school districts who bill for reimbursement of health services rendered to students with Individual Education Plans, Individual Health Services Plans, and 504 Plans. I have displayed the ability to be a team player who is willing to do what it takes to get the job(s) required of me completed.

****Please attach brief biography or resume****

I meet Board of Directors qualifications as outlined in the NAME Bylaws as excerpted on page 3 and 4 of this form.

Please email this completed nomination request by August 11, 2022 to:

Karen R. Thompson

Dedicated professional offering acute attention to detail, sharp organizational skills and emotionally intelligent leadership. Qualified in behavioral health, education, and healthcare administration for 12 years, with emphasis in healthcare quality; children, and adolescents.

EDUCATION

Liberty University | Lynchburg, VA | 2018

Education Specialist (Ed.S.)

Liberty University | Lynchburg, VA 2015

Masters of Arts in Teaching (M.A.T)

Savannah State University | Savannah, GA 2006

Bachelors of Science in Criminal Justice

PROFESSIONAL GLIMPSE

**GEORGIA DEPARTMENT OF COMMUNITY HEALTH- FINANCIAL MANAGEMENT Atlanta, GA
Compliance Manager II June 2020-Current**

Planned, organized, or coordinated the activities of the Administrative Claiming for Education (ACE) and Children's Intervention School Services (CISS) programs. Reviewed and monitored Special Education state and federal laws and policies to ensure Local Education Agency (LEA) compliance with ACE and CISS policies and procedures. Prepared written reports and corrective action plans for LEAs based off quarterly ACE reviews. Analyze and interpret state and federal Special Education statistical trends to implement improvements or changes in the CISS and ACE programs. Develop training materials for training to LEAs for program participation using documentation from the approved federal government, Centers for Medicare and Medicaid Services (CMS). Provided technical assistance to LEAs regarding Medicaid claims, Special Education policy interpretations, federal and state regulations. Reviewed and monitored contract deliverables from ACE and CISS program vendor. Researched Federal regulations from CMS and review and update State Plan Amendments when necessary. Reviewed vendor contracts to ensure vendor product compliance, issuance of invoice payments, and complete vendor management bi-annual report cards for the Georgia Department of Community Health. Created report metrics for quality improvement reporting for contract vendor. Reviewed healthcare data analytics reports from the contract vendor to evaluate performance; collaborated with the contract vendor for corrective action planning. Leads bi-weekly data reporting meetings with the contract vendor, executive leadership, state of Georgia Legislative Representatives, Medicaid Service Providers, and LEAs. Aided in writing annual reports and plans, Request for Quotes, Requests for Proposals (RFP), and contract amendments.

**GEORGIA DEPARTMENT OF COMMUNITY HEALTH- MANAGED CARE Atlanta, GA
Senior Compliance Analyst January 2019-June 2020**

Audit Care Management Organizations CMOs and their reports to ensure compliance. Monitor contractual deliverables by working with CMO staff and Department of Community Health (DCH) program business owners. Collect and evaluate statistical data and reports to identify agency/program performance trends. Coordinate Care Management Organizations (CMO) compliance activities with other departments and stakeholders to remain abreast of the status of all compliance activities and identify trends. Prepare analytical and statistical reports on operations and activities. Organize and tabulate data using a variety of techniques including database software, Microsoft Excel, Laserfiche, and Business Objects. Identify potential areas of compliance vulnerability and financial risk. Develop Corrective Action Plans for resolutions, problematic issues, and provide general guidance to CMOs on how to address with similar situations in the future. Serve as a team leader for project teams and task forces involved in programmatic and operational research initiatives. Conducts research, studies, and analyses that may have statewide impact. Audit Care Management Organizations CMOs and their reports to ensure compliance. Monitor contractual deliverables by working with CMO staff and Department of Community Health (DCH) program business owners. Review and monitor CMO performance. Determine compliance with state and federal laws, federal regulations contract terms. Track and maintain records on CMO contractual compliance. Establish methods to assist CMO contract compliance. Participate in on-site reviews on an as needed

Karen R. Thompson

basis. Collaborate with CMOs to ensure provider and member disputes are resolved. Work with both the agency's legal and financial divisions as a communication liaison for the CMOs.

ACHIEVEMENTS: Restructured the procedures and methodologies program task and activities. Led the data delivery/QA of administrative requests, allocating technical and analytical resources and ensuring the accuracy, transparency and timeliness of delivery of member data. Drove standardizations partnering with clinical, operational, policy, reporting, data warehousing and technical centers (DXC, MMIS) of excellence teams to set State standards and best practices.

CORE COMPETENCIES: Project Management | Contract Monitoring | Regulatory Compliance Reporting | Compliance Audits | Corrective Action Plans (CAPs) | Data Analysis | Data Trending | Medical Necessity) | HIPAA Compliance | Critical Thinking and Analytical Skills |

**GEORGIA DEPARTMENT OF COMMUNITY HEALTH- FINANCIAL MANAGEMENT Atlanta, GA
Compliance Auditor 2014-2019**

Planned, organized, or coordinated the activities of the Administrative Claiming for Education (ACE) and Children's Intervention School Services (CISS) programs. Reviewed and monitored Special Education state and federal laws and policies to ensure Local Education Agency (LEA) compliance with ACE and CISS policies and procedures. Prepared written reports and corrective action plans for LEAs based off quarterly ACE reviews. Analyze and interpret state and federal Special Education statistical trends to implement improvements or changes in the CISS and ACE programs. Develop training materials for training to LEAs for program participation using documentation from the approved federal government, Centers for Medicare and Medicaid Services (CMS). Provided technical assistance to LEAs regarding Medicaid claims, Special Education policy interpretations, federal and state regulations. Reviewed and monitored contract deliverables from ACE and CISS program vendor. Researched Federal regulations from CMS and review and update State Plan Amendments when necessary.

ACHIEVEMENTS: Restructured the procedures and methodologies for on-site review audits. Led the data delivery/QA of administrative requests, allocating technical and analytical resources and ensuring the accuracy, transparency and timeliness of financial reporting data. Drove standardizations partnering with clinical, operational, policy, reporting, data warehousing and technical centers (DXC, MMIS) of excellence teams to set State standards and best practices. Increased LEA program participation in both the CISS and ACE programs. Developed and implemented an annual and quarterly interactive in-person training program for LEAs who participate in the CISS and ACE program. Increased program revenue by 2.3 million dollars in 3 state fiscal years.

CORE COMPETENCIES: Project Management | Contract Monitoring | Regulatory Compliance Reporting | Compliance Audits | Corrective Action Plans (CAPs) | Data Analysis | Data Trending | Medical Necessity) | HIPAA Compliance | Critical Thinking and Analytical Skills |

**GEORGIA DEPARTMENT OF COMMUNITY HEALTH – MEDICAID Atlanta, GA
Compliance Monitor 2013-2014**

Planned, organized, and coordinated the activities of the Planning for Healthy Babies 1115 Demonstration for the Medicaid Division of Georgia Department of Community Health (DCH). Ensured manuals for the Family Planning, Perinatal Case Management, and Childbirth Education programs are updated on a quarterly basis for DCH. Aided the Women's Health Director with organizing progress calls with Care Management Organizations (CMOs). Reviewed and provided report feedback submitted by CMOs to DCH.

Manage the HEDIS project to include assignment of nurses, adherence to plan timeline, and vendor oversight for timeliness and quality. Compile data generated by DCH and the CMOs to show progress toward achieving objectives in work plan. Aided as needed to DCH team members for the Postpartum Visit Performance Improvement Plans and the Reproductive Life Plan project implementation and follow up.

Review and monitor contract deliverables from CMOs. Utilized the Medicaid Management Information System (MMIS) to review submitted claims. Researched Federal regulations from CMS and review and update State Plan Amendments when necessary.

ACHIEVEMENTS: Drove standardizations partnering with clinical, operational, policy, reporting, data warehousing and technical centers (DXC, MMIS) of excellence teams to set State standards and best practices.

Karen R. Thompson

CORE COMPETENCIES: Contract Monitoring | Regulatory Compliance | Quality Assurance | Medical Necessity | HIPAA Compliance | Critical Thinking and Analytical Skills

**DeKalb County School System
Special Education Teacher/ Department Chair**

**Atlanta, GA
2007-2012**

Supervised building-wide 6th through 8th grade Special Education teachers. Mentored Special Education teachers to ensure proper lesson plans were implemented in the classroom instruction. Modeled classroom instruction to Special Education teachers. Provided case management to students with Autism, Emotional Behavioral Disorders, Specific Learning Disorders, Moderate Intellect Disability, and Mentally Retardation. Used various technological programs and approaches to drive differentiated instruction in the virtual and traditional classroom setting. Modeled, trained, and consulted teachers on modifications and accommodations to instruction and material ensuring the diverse needs of every student are successfully realized. Aligned weekly lesson plans with the Georgia Professional Standards to ensure that students will meet the standard on state standardized test. Employed diverse techniques to promote active learning including individualized instruction, problem-solving assignments, and small-group work. Exercised flexibility with the collaborative classroom setting to address the student's needs through special accommodations. Participated in all Individual Education Plan annual review processes.

ACHIEVEMENTS:

Created and implemented a model school-based wrap around program. Generated human and financial capital resources to assist at-risk youth. Increased participation of faith-based centers and local businesses in the Partners of Education program. Teacher of the Month (December 2008, April 2010, and March 2011)

CORE COMPETENCIES: DSM-IV | Academic Assessments | Special Education Eligibility Evaluations | Case Management | Community Based Waiver Programs | Care Coordination | Multi-Disciplinary Teams (MDT) | IDEA Federal Regulations | Peer Review & Utilization Management | Wrap Around Programs

TECHNICAL SKILLS & APPLICATIONS

Microsoft Office: Word, Outlook, Excel, PowerPoint, Access, Publisher

Adobe Suite: Reader, Flash, PDF writers

Healthcare Information Systems: Georgia Medicaid Management System (GAMMIS), Value Options Care Connect

Video/Web Conferencing: WebEx, AT&T Connect; BlackBoard Interactive Classroom, Google Classroom