

**Seminole County Public Schools
Medicaid Internet Direct
Service Program**

MIDS

Background

- Seminole County became an integral part of Medicaid programming in the State of Florida.
- Applied for a grant in 1997 from the Florida Department of Education to design the Medicaid Tracking System (MTS).
- The success of the MTS lead to Seminole County to apply for another grant in 2000 to develop the Medicaid Administrative Claiming (MACS) program which is being used in Florida and Michigan with several other states interested in its purchase.

Reasons To Design An Online Direct Service Program

- The direct service system we designed for the state was based upon 1990's technology.
- The system printed paper forms that needed to be couriered to therapists in the district
- Time was spent trying to track down missing documentation that wasn't voluntarily submitted back via the courier system.
- Once returned, each document had to be viewed individually for errors or omissions.

Reasons To Design An Online Direct Service Program

- Documents with discrepancies would have to go back through the courier system again to obtain the correct data needed to bill Medicaid.
- Since billing was performed manually, keying errors were possible which would lead to denials in billing and the need to re-bill with corrected information.
- Remittance vouchers had to be viewed and hand keyed individually for each line needing correction.
- The need to save documentation for audit purposes required a massive amount of storage space.

Seminole County's Solution

- The MIDS was developed in coordination with the Exceptional Student Education Department and Information Services utilizing the Internet and the student database as a means to confirm and verify the complex reporting requirements essential for Medicaid billing.

Advantages To An Online System

- **No more paper documentation or courier delivery.**
- **Actual documentation is saved electronically for future audit purposes.**
- **Documentation was designed to mirror the data entry therapists were already familiar with.**
- **Data entry screens were created with the intent to capture data needed to document services for all ESE students.**
- **Therapists document and perform their own billing.**
- **The system will validate data entry for errors or omissions prior to billing.**

Other Advantages

- **One can search for billing documentation by student name, therapist name, and Medicaid I.D. number which will bring up the actual completed form for audit purposes.**
- **The system will automatically match what was sent to Medicaid for billing and what was paid on an electronic remittance voucher.**
- **Due to the validation process in the MIDS there are very few reasons for denied claims or rebilling of services.**
- **Seminole County uses the MIDS to bill for OT, PT, SpL, Guidance, SSW, Psychologist, RN's, LPN's and Clinic Assistants.**
- **Access to the MIDS is available anywhere in the world.**